



GATEWAY POOLS

2017 Pool/Spa Opening Contract

POOL or SPA or BOTH (please circle) Owner: _____

Opening Packages:

Pool Value – remove and fold cover, start filter system.....\$185

Pool Complete – pool is fully opened, shock is added, walls are brushed with light debris removal.....\$275

Pool Deluxe* – pool is vacuumed, scrubbed and filtered until clean and clear..\$335

Spa – clean shell, flush lines, start system and adjust chemicals.....\$195

Both Pool & Spa Complete.....\$440

Price does NOT include the cost to replace missing/damaged plugs, gaskets, fittings, or the cost of any specialty chemicals in addition to shock and algaecide.

**Pool Deluxe – Not everyone will qualify for Deluxe Opening – See Pool Deluxe Addendum*

I would like to be able to swim in my pool/spa by _____
Month Day

The opening process begins approximately 7-10 days before the date you wish to swim.

Will you be signing up for Weekly Maintenance? (check one) YES NO

**If yes, please complete attached Weekly Maintenance Contract & Credit Card Auth Form.*

Pool Location Address _____
Street Town Zip

Billing Address Same _____
Street Town State Zip

Home #: _____ Cell #: _____ Email: _____

Opening Deposits: Value-\$95 Complete-\$135 Deluxe-\$175 Spa-\$95 Pool/Spa-\$265

Payment Method (circle one): CHECK CREDIT CARD

SIGNATURE: _____ DATE: _____

Please sign and return this contract with your deposit.

If paying by CREDIT CARD, please complete the attached Credit Card Auth Form.

SEE BACK FOR TERMS & CONDITIONS



GATEWAY POOLS

2017 Pool/Spa Opening Terms & Conditions

Openings are scheduled on a first come first serve basis. Please sign up early to guarantee your swim date.

Complete Openings are not finalized until the ladders and handrails have been installed.

Pools in excess of 20'x40' or pools with more than one pump or filter are subject to a "upsized" surcharge starting at \$25 per add on (pool size, pump, filter, waterfalls, fountains, etc).

Any scheduled visits that the service techs are unable to access your pool and/or spa because of locked gates, unleashed pets, etc. will result in additional service charges at \$37.50 per half hour.

Pool covers should be cleaned off by the homeowner/tenant and free of leaves, debris and water before the opening start date. If you cannot clean the cover, Gateway Pools can clean the cover off at \$37.50 per half hour, to be billed with balance of the opening (due upon completion).

Pool openings lasting longer than 10 days because of faulty pool equipment or neglect in the off season after the closing (i.e. leaves, debris in the water) will either need to drain the pool and add fresh water, or replace the faulty pool equipment. Equipment example: pump, filter, sanitizer, etc.

Attempts by homeowners/tenants to treat the pool during the opening voids the opening date requested, unless other arrangements are made between homeowner/tenant and tech support.

Gateway Pools' portable pumps/filters left onsite are billed at \$50 a day due to incompetent systems.

Pool openings with heavy debris and/or tarp covers cannot be given a definite completion date.

Chemicals required to balance pool water are not included in the price of the pool opening options. Free water testing is available to all customers. All opening customers are welcome to purchase their startup chemicals from our retail location at a discounted rate of 10% off (15% for Deluxe Openings). These chemicals can be specifically tailored to your pool, or you can choose from one of the seasonal bulk chemical options we have available.



GATEWAY POOLS

2017 DELUXE POOL OPENING ADDENDUM

Because of the vastly varying conditions of swimming pools, the DELUXE pool opening has changed from the 2016 season contract, so please read our addendum carefully.

1) LOCATION - *Deluxe Openings* are available at the price of \$335 within a 25 mile radius of our retail store – 3166 Cranberry Hwy. East Wareham MA 02538. A \$35 increase will be incurred between 25 and 35 miles. A \$75 price increase will be incurred between 35 and 45 miles. Anything over 45 Miles will need to be quoted.

2) CONDITION – Once your pool cover is removed and the filter system is examined, the service technician will evaluate the condition of your pool. If for any reason your pool is deemed ineligible for the *Deluxe Opening*, they will continue as a “Complete” opening and you will be charged or refunded accordingly. You will be contacted within 24 hours explaining why your pool does not qualify, as well as options and pricing to repair or clean your pool. Reasons that a pool may not qualify for a *Deluxe Opening* include but are not limited to excessive algae growth due to Standard Mesh Safety Covers, excessive debris due to water bag covers, undersized or non-working filter equipment.

3) CHEMICALS – During the course of your *Deluxe Opening*, Shock and Algaecide will be added to clear the pool water. Due to the fact that every pool will need different amounts of chemicals to balance the water, BALANCERS ARE NOT INCLUDED in the price. During our first scheduled visit, a water sample will be taken to our lab for a free analysis. Before our second visit, you will be provided with a list of chemicals needed to balance your pool water and instructions for adding them. You will be able to purchase these chemicals at 15% discount and have them delivered free of charge, or you can opt to provide your own chemicals. Addition of chemicals to the pool is the HOMEOWNER’S responsibility, detailed instructions will be provided. Our service techs will add chemicals only if customer is signed up for weekly service

4) SWIM READY - Once your pool is fully cleaned and deemed “swim ready” (meaning cleaned, sanitized and clear of debris... a water test is need to ensure balancers are in range) , a hanger will be placed on your front door with the date and time, as well as the name of the technician. We ask that you examine your pool ASAP and contact us if you have any questions or concerns, pictures are helpful and can be sent via email to info@gatewaypoolsinc.com . We will make every effort to have the pool 100% clean and debris free, but understand that wind, rain, and time can cause debris beyond our control.

- BY SIGNING – I AGREE TO THE TERMS SET FORTH IN THE DELUXE OPENING ADDENDUM

CUSTOMER SIGNATURE_____

DATE_____



GATEWAY POOLS

Credit Authorization

The customer agrees to the terms and conditions contained in this Pool Service Agreement and authorizes Gateway Pools to bill all service charges to their credit card. In the event the card is no longer usable, the customer agrees to provide a replacement card number at their earliest convenience.

Credit Card Authorization Form

We accept MasterCard, Visa, Discover, and American Express.



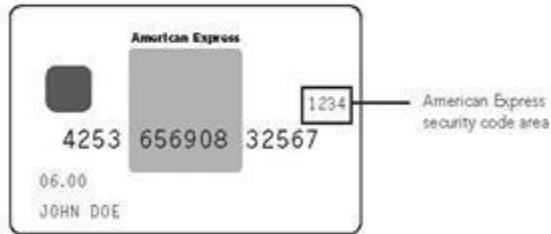
Type of Card: MasterCard Visa Discover American Express

Name on Credit Card: _____

Credit Card Number:

Security Code:
(Diagram Below)

Expiration Date:
 / /



Cardholder's Billing Address: _____

Phone Number: _____

Customer Signature _____

Date _____

Additional Phone Numbers _____

Email _____